

In order to further improve our customer-oriented service, we would like to work together with you on extending our commitment to sustainable and resource-saving activities. In cooperation with our partner Interseroh, we therefore offer you the nationwide, free disposal and recycling of our packaging.

For the return of our packaging:

Interseroh Dienstleistungs GmbH is available nationwide to answer all your queries about disposal as follows:

Tel.: 02203 / 9147-1500

Fax: 02203 / 9147-1390

E-mail: kabeltrommeln@interseroh.com

Another new way to communicate is to use the Interseroh App "APP & WEG" for Android devices and iPhones.

This mobile app enables our customers to request the desired disposal services easily and directly from Interseroh.

All the customer has to do is download the app and log in with his Interseroh access data. The access data will be sent to the customer on request by their personal Interseroh customer advisor. In the app's main menu, customers can then conveniently create and manage their own disposal orders. The disposal order is then be sent to Interseroh Dienstleistungs GmbH who will take care of disposal for the customer.

The following minimum amounts of sales and transport packaging are required for collection:

- **PPC (paper, paperboard, cardboard):** in loose form at least 2 m³ bundled. For exchangeable containers 80 kg/m³ and emptiable containers 35 kg/m³.
- **Foils:** Collection in 200 l PE disposable bags. Bulk weight 17 kg/m³. Minimum quantity 2 m³ = 34 kg. In an exchangeable container 25 kg/m³.
- **Wood:** Minimum quantity per collection **300–350 kg** or **30 items**. In a exchangeable container with a bulk weight of 90 kg/m³.

If required, small quantities can, of course, also be collected, however, these are subject to a charge.

Further information can be found at: <https://www.interseroh.de/en/>

Return of packaging

- **Collection of loose items**

Loose items are generally collected by a truck. **Drums must be loaded directly on to the truck by the customer.** Depending on the driver and sub-contractor, the driver will assist with loading. The customer (or the customer's employee) is thus bound in terms of time to the arrival of the truck.

- **Collection of containers**

A container will be provided by Interseroh. Any inquiries regarding costs should be made according to your postcode (or respectively according to the subcontractor). As a rule, 3-5 days availability are free. **Containers are loaded solely by the customer.** Containers will be picked up by Interseroh "without requiring any attention and waiting time".

What information do I need to give Interseroh?

1. **Company:** XYZ GmbH*
2. **Contact:** Name*
3. **Tel. no:** 05432/1234567*
4. **Street:** 12 XYZ Street*
5. **Postcode/Town/City:** ABX 123* Sample town*
6. **The names of the manufacturers whose packaging material has been generated at the location or construction site!!!**

7. What and how much requires disposal?

<u>Category</u>	<u>Quantity in kg/t</u>	<u>Container/loose/m³</u>
Cardboard packaging	40 kg*	loose / 2 m ³ *
Drum wood	80 kg*	exchangeable container / 5 m ³ *
Foil	15 kg*	PE - disposable bag*

- Examples*

Note!!! The material must be clean, sorted into categories and stored in dry conditions. If mixed or miss-sorted, free disposal via Interseroh can NOT take place. In this case, the client will receive an invoice from the disposal partner.
Cost for hiring collection systems, for example, containers or mesh boxes are borne by the customer and agreed directly with the disposal partner.



(Example of an emptiable container)



(Example of an exchangeable container)