

Return provisions – LAPP Miltronic AB

(valid from 2020-10-27)

Return provisions

The following applies in order for LAPP to process any returns:

1. Only returns for which liability can be attributed to LAPP, such as incorrect dispatch or manufacturing faults, are approved at no additional cost to the purchaser.
2. Other returns must be approved by LAPP. Taking into consideration unpacking costs, checking, any adjustment work and repackaging, the purchaser is credited the amount of the invoice with a deduction amounting to 30% for articles in stock.
3. Return of goods with an invoice value below SEK 1 000 net is not accepted.
4. In the event of a return, the goods must be accompanied by LAPP's return shipping note. This is a condition to ensure that the returns can be processed by LAPP. For information on processing of returns, see below.

Processing of returns

In the event of any returns, the following must be taken into account

1. Contact LAPP for a return note.
2. LAPP issues a return note which must accompany the returned goods.
3. Returns without a return note are not accepted and the products are then returned with shipping unpaid.
4. A return shipping note is not equated to an approved return (see the criteria set out below).
5. Only returns for which liability can be attributed to LAPP, such as incorrect dispatch or manufacturing faults, are approved at no additional cost to the purchaser. For other approved returns, the purchaser is credited with the amount of the invoice with a deduction amounting to 30% for articles in stock.

LAPP Miltronic AB accepts returns when the following criteria have been met

- The goods must be in stock at LAPP Miltronic AB in Nyköping, Sweden.
- The goods must have been delivered within the past 6 months.
- The goods must be in their unopened original packaging (as appropriate).
- The goods must be free from dirt, moisture, damage and other external effects that mean that the goods cannot be resold without additional work for LAPP.
- The goods must have been stored indoors.
- The goods must still form part of LAPP's range.
- The goods must not be subject to new directives, approvals, etc. which make the goods unsaleable for LAPP.
- In the event that the goods cannot be returned to their original supplier, LAPP must have frequent sales of the goods that mean that the accepted returned article can be sold within 6 months.
- The invoice value must exceed SEK 1 000.

Or

- Liability must be able to be attributed to LAPP due to incorrect dispatch or manufacturing faults.